Santas Grotto - The Big Wish Ltd



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Ice Rink Information & Safety Guidelines

Disclaimer

All persons using the ice rink attraction do so at their own risk. Children must be accompanied by an adult at all times.

Please take time to read the safety rules and follow all instructions given by our friendly ice marshals and staff.

Participation Restrictions

The following individuals are not permitted to skate:

- Pregnant women
- Persons who are light-sensitive
- Persons with heart conditions
- Persons with brittle bones
- · Persons with severe back or bone injuries

Safety Rules

Do Not:

- · Sit on or climb over the safety barrier
- · Chip or throw any ice
- Skate at excessive speed
- · Smoke, drink, or eat on the ice
- · Drop litter on the ice
- Carry babies or young children on the ice
- Skate in chains of more than two
- · Wear scarves or long coats on the ice
- Carry handbags or any type of bag on the ice
- · Cut across the middle of the rink
- Play tag
- Consume alcohol before skating
- Wear peaked caps or hoods on the ice
- Congregate at the barrier entrance
- Use mobile phones or cameras while skating

Do:

- Ensure your skates are correctly tightened
- Wear gloves
- · Skate in an anti-clockwise direction only
- Obey all instructions from ice rink management

Children Policy

A child is defined by age and must be under 14 years old. All children under 14 must be accompanied by an adult.

If a child cannot provide proof of age, the ice rink management reserves the right to determine whether a child or adult ticket applies.

Management Reserves the Right To:

- Refuse entry
- · Make a final decision on admission
- Refuse entry to anyone under 4 years old
- Require children aged 4-14 to be accompanied by an adult

• Eject patrons from the rink without refund

Refunds are issued only at management's discretion. All personal belongings are left at the owner's risk.